

PATENT APPLICATION **TRANSMITTAL**

(Only for new nonprovisional applications under 37 CFR 1.53(b))

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Attomey Docket No.	C0441//166 (TAH)	400
First Named	Inventor or Application Identifier	U. S
Lundy Lewis		759 007
Express Mail Label No.	EL583585346US	JO
Date of Deposit	May 23, 2000	

APPLICATION ELEMENTS See MPEP chapter 600 concerning utility patent application contents	ADDRESS Box Patent Application TO: Assistant Commissioner for Patents Washington, DC 20231
 Image: Transmittal Form (Submit an original, and a duplicate for fee processing) Image: Specification [Total pages approximate the pages approximate t	 6. ☐ Microfiche Computer Program (Appendix) 7. ☐ Nucleotide and/or Amino Acid Sequence Submission (if applicable, all necessary) a. ☐ Computer Readable Copy b. ☐ Paper Copy (identical to computer copy) c. ☐ Statement verifying identity of above copies ACCOMPANYING APPLICATION PARTS
3. ☑ Drawing(s) (35 USC 113) [Total sheets 26] Informal □ Formal [Total drawings 38]	Assignment Papers/cover sheet & documents(s)
4. □ Oath or Declaration [Total pages] a. □ Newly executed (original or copy)	9. ☐ 37 CFR 3.73(b) Statement (when there is an assignee) ☐ Power of Attorney
 b. □ Unsigned c. □ Copy from a prior application (37 CFR 1.63(d)) (for continuation/divisional with Box 17 completed) [Note Box 5 below] 	 10. □ English Translation of Document (if applicable) 11. □ Information Disclosure Statement PTO-1449 □ Copies of IDS Citations
 i. DELETION OF INVENTOR(S) Signed statement attached deleting inventor(s) named in the prior application, see 37 CFR 1.63(d)(2) and 1.33(b). 	12. □ Preliminary Amendment13. □ Return Receipt Postcard (MPEP 503)
5. Incorporation by Reference (usable if Box 4b is checked) The entire disclosure of the prior application, from which a copy of the oath or declaration is supplied under Box 4b, is considered as being part of the disclosure of the accompanying application and is hereby incorporated by	(Should be specifically itemized) 14. □ Small Entity Statement(s) □ Statement filed in prior application, Status still proper and desired 15. □ Certified Copy of Priority Document(s) (if foreign priority is claimed)
reference therein. 16. Other:	
17. If a CONTINUING APPLICATION, check appropria ☐ Continuation ☐ Divisional ☐ Continuation-in ☐ Cancel in this application original claims of the ☐ Amend the specification by inserting before the This application is a ☐ continuation ☐ divisional or	n-part (CIP) of prior application No.: e prior application before calculating the filing fee. e first line the sentence:





Inventor or Identifier:

Lundy Lewis

Serial No:

Not yet assigned

Filed:

Herewith

CHECK BOX, if applicable:

For:

METHOD AND APPARATUS SERVICE ANALYSIS

IN SERVICE LEVEL MANAGEMENT (SLM)

☐ DUPLICATE

Fee Calculation Sheet

CLAIMS	FOR	NUMBER FILED	NUMBER EXTRA	RATE		FEE
	TOTAL CLAIMS (37 CFR 1.16(c))	6-20=	0 x	\$18	= \$	0.00
	INDEPENDENT CLAIMS (37 CFR 1.16(b))	1-3=	0 x	\$78	= \$	0.00
	MULTIPLE DEPENDE	NT CLAIMS (if applicable)	(37 CFR 1.16(d)) +	\$260	= \$	-
u ku y				BASIC FEE (37 CFR 1.16(a))	\$	690.00
			Total of above Ca	alculations =	\$	690.00
Reduction by EOO/ for filing by small ontity (Nets 27 CER 4.0.4.27, 4.20)			\$			
		Assig	nment Recordation	Fee (if any)	\$	
the second secon	7 2		Other F	ees (if any).	\$	
- 14 ×				TOTAL =	\$	690.00

1. A check in the amount of \$ 690.00 is enclosed.

General Authorization to Charge Deposit Account and General Request for Extension of Time

- 2. a. ☒ If the filing of any paper in this application necessitates the payment of a fee under 37 CFR §§ ☒ 1.16 ☒ 1.17 or ☐1.18, and the fee due is in an amount different from any enclosed check or if no check is enclosed, the Commissioner is hereby authorized to charge any deficiency or credit any overpayment to Deposit Account No. 23/2825.
 - b. ☑ The applicant hereby revokes any prior authorization to charge a fee due under 37 CFR §§ □1.16 □ 1.17 or ☑ 1.18.
- 3. If the filing of any paper in this application necessitates an extension of time under 37 CFR §1.136(a), the applicant hereby requests such extension of time. If the fee due is in an amount different from any enclosed check or if no check is enclosed, the Commissioner is hereby authorized to charge any deficiency or credit any overpayment to Deposit Account No. 23/2825.

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Docket No. C0441/7166 (TAH) Date: May 23, 2000

18. CORRESPONDENCE ADDRESS					
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19. SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT REQUIRED	
NAME	Therese A. Hendricks, Reg. No. 30,389
SIGNATURE	Theresa Herdrick
DATE	May 23,2000